



HOW TO ACTIVATE YOUR UBC LIBRARY CARD

Please follow these steps to activate your library card:

- Use STANDARD LOGIN – not CWL

Library Home Search Collections Hours & Locations Use The Library Get Research Help About Us LOGIN

Library Catalogue System

CWL Library Login

To log into the Library Catalogue using the UBC Campus Wide Login (CWL) facility, click the **CWL Login** icon.

If you have any problems logging into the Library Catalogue using CWL, please try the Standard Library Login (barcode and pin) below before seeking further assistance.

Note for new students: You cannot log in using CWL until you have picked up your UBC Card at the Bookstore. Please log in with the Standard Library Login below.

If you wish to learn more about the UBC CWL authentication system, visit www.cwl.ubc.ca.

Standard Library Login

To log into the Library Catalogue using your UBC Library card barcode and PIN, enter both and then click **Standard Login** below.

Barcode:

PIN: [Forgot Your PIN?](#)

- Put in LIBRARY BARCODE
 - NOT student #
 - use the long number on the back of your UBC card
- Put in the PIN you were given
- IF you were NOT given a PIN, you have to call Help Desk and they will give you a PIN
- IF your PIN doesn't work, you have to call Help Desk and they will give you a new PIN and troubleshoot any problems

You can't do the "Reset PIN" option, as there is no email address attached to your library barcode.

You have to phone the Help Desk.

UBC Systems Help Desk: 604-822-6275

Help Desk open during library hours:

Mon-Thu 7:30am - 8pm

Fri 7:30am - 5pm

Sat 10am - 5pm

Sun Closed

Once you have connected with the Help Desk the process is very quick and easy.