

Dear students,

We realize that some students are having difficulties accessing UBC online resources with their UBC student card (and library card).

If you are having difficulties accessing UBC online resources, please contact UBC Systems Help Desk (see number below) to get assistance in re-setting your PIN. If UBC doesn't have your current email address on file, this may be why your PIN has not been activated or reset. Once this is done, you should be able to login to UBC library using the standard library login.

Send New PIN


Your new PIN will be sent to the email address we have on file. The email address you enter here must match that address.


If you do not have an email address, or if you have a different email address than the one we have on file, please contact the nearest Library branch circulation desk or phone:

Systems Help Desk
604-822-6275

UBC Vancouver
604-822-2406

UBC Okanagan
250-807-9107



<p>UBC Library Vancouver Campus 1961 East Mall Vancouver, BC Canada V6T 1Z1 Phone: 604-822-6375 Fax: 604-822-3893</p>	<p>UBC Library Okanagan Campus 3333 University Way Kelowna, BC Canada V1V 1V7 Phone: 250-807-9128 (Research Help) Phone: 250-807-9107 (Circulation) Fax: 250-807-8057</p>	<p>Find Us  Staff Site Copyright Guidelines Policies Contact Us</p>
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If you continue to have issues with your UBC student/library card access, please contact Kirsty in the library for more assistance.

*If you want to login in to UBC's wireless network when you're somewhere else on UBC campus (the SUB, Koerner, etc.), you can ask Aiden to set up a CWL or Campus Wide Login for you = wireless access.